



2nd annual

DIGITAL TRANSFORMATION IN BANKING SUMMIT

APAC

25 | AUG | 2022 | SINGAPORE

100% In Person

Obtain Latest Insights From **30** Leading Speakers & Industry Experts



Lim Chin Wan
Chief Technology Officer

RHB Bank



Sreeram Iyer
Chief Operating Officer - Institutional

ANZ



Patrycja Wisniewska
COO & Venture Builder

ING



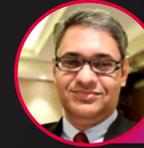
Peter Hoogervorst
Managing Director - Transaction Banking

Crédit Agricole



Sushil Israni
Executive Director, Trading & Order Management

Bank of Singapore



Deepak Mathur
Executive Director, Group Technology & Operations

UOB



Murli Adury
Managing Director, Affluent Segments Propositions

Standard Chartered



David Rego
Managing Director, Head Liquidity, Deposits and Escrow Solutions

Standard Chartered



Girish Pandit
Head Of Business Solutions- APAC

Deutsche Bank



Luis Carlos Cruz
SVP, Head of Infrastructure - BigData

DBS



Victor Alexiev
Global Head of Venture Incubation

Citi



Carolyn Chin-Parry
Digital Innovation Leader

PwC



Agnes Theresa Salvador
Chief Digital Commercial Officer

Robinsons Bank Corporation



Sigrid Rouam
Head of APAC Data & Analytics

Credit Suisse



Senior Executives
TBC

TBC

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THE BANKING SOFTWARE COMPANY

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SUSE



Welcome

Dear Colleagues,

In order to remain relevant in the world that operates digitally, it has become imperative for today's banks to beat the competition by switching from their age-old legacy systems to more robust, efficient, and modernized platforms. Most of the leading banks are investing heavily in digital technologies (including AI, Automation, Cloud computing, Data Analytics, blockchains, DevOps, and much more) to reap their benefits and stay competitive in the business but how do the smaller banks embrace this new shift.

In 2019, Kinfos Events observed a deep surge of interest in 'Digital Transformation' in the banking sector and launched a focused global conference series on the 'Digital Transformation for the Banking' sector. It's proudly organized in Europe, Asia Pacific, and the Americas. Therefore, we are excited to announce the return of our In-Person conference from the third quarter "Digital Transformation in Banking (APAC) Summit" in Singapore.

This conference also features dedicated tracks on some of the most topical themes, including - eg. AI & Intelligent Automation, Cyber Security, Identity & Fraud Risk, Customer Centricity, Data & Cloud Transformation, and Payments Modernization & CBDCs, Customer Centricity, BlockChain, and more.

Here we strive to share region-specific insights and best practices, live rollouts, latest case studies, and common challenges of implementing digital transformation. It offers an excellent opportunity to connect with key industry stakeholders and decision-makers.

This year's conference will be bigger and better with 200+ delegates & 30 Senior level speakers, and side conferences on different themes.

A very warm welcome!

Parry Batta
Conference Director
Email: parry@kinfos.co.uk



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more coming soon...

MEDIA PARTNERS



09:00 Conference Chair - Opening Remarks

Here a senior industry consultant with subject matter expertise opens the conference with his/ her welcoming remarks and introduces the audience to the main conf. theme/s and gives a gist on number of key topics and presentors during the day. Also, address basic logistics questions like break timings, room-wifi and a little word of thanks to the show sponsors.

Carolyn Chin-Parry | Digital Innovation Leader | PwC (conf. chairperson)

SESSION 1

09:05 Quick Ice-breaker Session

It is a quick 5 mins ice-breaker - where we ask all the sitting delegate to introduce themselves to the group next to them and exchange their business cards and establish new connections

09:10 Morning Power-Hour Panel

About the panel: The conference opens with a powerful thought-provoking session which sets the tone of the conference to follow that day. This session is represented by 4 of our best speakers / experts who have indepth knowledge on variety of topics related to the show. It's an interactive session where not only the panel moderator asks key questions but we encourage our panelists to as questions from each other. In the last 15 mins we allow audience to ask any questions from the floor panel giving them a chance to get expert opinions.

- Digital Transformation: What is the current state of play?
- An evolving digital banking landscape in the last 12 months.
- Rise of FinTechs, Challenger Banks, Shifting consumer preferences fuelled by the pandemic
- Impact of the pandemic on customer behaviors, user adoption, and newer use cases
- Latest encouraging trends from the Philippines, Indonesia, Malaysia, and Singapore
- Are Digital Challenger Banks weakening the stranglehold of large banks?
- How are new regulations helping the challenger banks expand services, and tapping new markets?
- How Open Banking has accelerated the pace of Digital Transformation in Banking?
- Rise of Venture Builders - winning collaborations to transform BaaS.
- Creating a holistic transformation spanning multiple layers of the organization.
- Building a Robust, Real-time, and Intelligent Automated Customer Experiences
- Leveraging AI to make better investment decisions and manage customers' wealth portfolios.
- How AI & Machine Learning can help fight Money Laundering menace?
- Mitigating threats to Cloud environments and critical infrastructure
- ESG Transformation - unstoppable movement in the Asia-Pacific

Murli Adury | Managing Director, Global Head Affluent Segments Propositions | Standard Chartered

3 Senior Executives | TBC

Carolyn Chin-Parry | Digital Innovation Leader | PwC (Moderator)

10:10 Title Sponsor Keynote

"This opening keynote presentation slot is reserved only for our esteemed Title-Sponsor. They can choose any content based on their expertise/interests. The last 5 mins can be for any audience Q&As coming soon..."

Senior Executives | TBC (available for Title Sponsor)

10:30 Digital Transformation roadmap from a COO-lens

In this keynote, Sreeram would share leadership's view on ANZs Digital Transformation Journey, the latest corporate and commercial businesses as part of his role at ANZ. More coming soon...

Sreeram Iyer | Chief Operating Officer- Institutional | ANZ

10:50 Industrialising innovation through Venture Building

- Leveraging digital technologies to accelerate new product development
- Winning workflow strategies in product development
- Industrialising innovation through Venture Building
- Building a Kick-Ass team from the Ground up
- Innovation management: from ideation to implementation

Victor Alexiev | Global Head of Venture Incubation | Citi

11:10 Identity Management and KYC revolution in the digital era

Today, in the era of digital payments, increased regulation and the emergence of new trends and technologies efficient Identity Management, including KYC, Authentication and Identification has become a key success factor. Furthermore, the growth of smartphone use, digital payments, instant payments and expansion of shared economies into consumers everyday lives are driving dramatic improvements in the customer journey and experience. Consumers expect a frictionless experience every time they access goods or services. This leads to various different innovative solutions from suppliers to meet these complex demands as well as to maintain the necessary level of security.

Senior Executives | TBC (available for Gold Sponsor)

11:30  Networking Tea (20 mins)

SESSION 2

11:50 Silver / Thought-Leadership Sponsor

- Embracing Agile methodology to accelerate digital transformation
- Transparent, data-driven approach and continuously test and learn to speed up time to market
- Key barriers to Agile methodology and overcoming legacy systems
- Building robust, automated AML capabilities
- Build-versus-buy technology decisions & vendor management

Senior Executives | TBC (available for Silver / Thought- Leadership Sponsor)

12:10 Building an Open Banking ecosystem

- RHB Bank's digital transformation journey and growth
- Building an ecosystem that supports simple, fast and seamless customer experience a seamless contactless payment experience
- Digital Banking, IT security, and PKI.

Lim Chin Wan | Chief Technology Officer | RHB Bank

12:30 Data-Driven Banking - How Data is changing the banking landscape?

- How Big-Data is changing the way Banks think and interpret Risks, Interact with Customers & identify new growth opportunities?
- How to unify all data and overcome silos across systems?
- Biggest drivers of the adoption of Big Data in the banking sector
- How banks can leverage sophisticated algorithms to trade financial markets rapidly?
- Advanced Big Data analytics tools & techniques that can exponentially boost the predictive power of risk models.

Senior Executives | TBC (available for Silver / Thought- Leadership Sponsor)

12:50 Harnessing Customer Intelligence for better Customer Journeys

- BI, analytics, data management, cloud adoption, CX (customer experience) journeys
- Modernizing capabilities harnessing big data, analytics, AI/ Machine Learning, Digital Marketing, and Cloud Computing.
- Technology roadmap for analytics & digital marketing for Retail business

Senior Executives | TBC

13:10  Networking Lunch (50 mins)

SESSION 3

TRACK A (AI & Intelligent Automation & Fraud Risk)**TRACK B (Payments Transformation)****14:00 Afternoon Panel**

- Alleviated potential of AI & Automation in banking
- How mature is AI adoption in Financial services?
- Current and potential future impact of AI in FS: Use cases
- What might the AI bank of the future look like?
- Why incumbent banks must adopt an "AI-first" strategy to stay competitive
- What obstacles prevent banks from deploying AI capabilities at scale?
- How banks can meet the AI challenge?
- Dealing with growing resistance to the use of AI & ML in banking
- Data Privacy & Data Management challenges
- How AI can support banks in Risk Management & Prediction in lending out loans?
- Distinctive Omnichannel experience: Using Voice Analytics and AI/ML-based algorithms
- Comprehensive approaches to deploying AI across the front to the back office
- Digitizing regulatory process to enhance compliance and protect the financial system
- Frictionless Onboarding & KYC - automating account opening and the entire KYC process

Patrycja Wisniewska | COO & Venture Builder | **ING**
 Sigrid Rouam | Head of APAC Data & Analytics | **Credit Suisse**
 Senior Executive | **TBC**
 Carolyn Chin-Parry | Digital Innovation Leader | **PwC** (Moderator)

Afternoon Panel

- Current Payments Landscape in APAC
- How pandemic has acted as a catalyst for strong uptake of digital payments, and BNPL arrangements?
- Customers are embracing virtual banking as banking habits evolve and technology development advances.
- Latest trends - How the growth of online shopping, the move towards cashless payments at brick-and-mortar stores, and development in Real-Time payment are driving a surge in digital payment solutions?
- How Blockchain can Streamline Cross Border Payment Processing?
- Authentication
- Streamlining of Cash Management Processes through digitalization
- Scope of CBDCs & Digital currencies in APAC

Agnes Theresa Salvador | Chief Digital Commercial Officer | **Robinsons Bank Corporation**
 Senior Executive | **TBC**
 Senior Executive | **TBC**
 Panel Moderator | **TBC**

14:40 Building a Strong Cybersecurity Foundation

- What is the cyber threat landscape in APAC?
- Mitigating cyber risk through AI & Automation
- How do banks leverage technology to deal with raising Ransomware attacks?
- Actionable insights on securing hybrid, multi-cloud environments for cloud security

Senior Executives | **TBC** (available for Keynote Sponsor)

Unlocking the potential of Blockchain payment systems

- How Blockchain payment System can reduce payment processing time Reduce the intermediaries in the payment process, as blockchain ensures the authenticity of payments with a high degree of transparency ?
- How can banks seamlessly adopt blockchain in payments to reap long-term benefits ?
- Key standards that banks must follow for adopting blockchain for a faster, cheaper, secure and digitized way of processing cross border payments

Senior Executives | **TBC** (available for Keynote Sponsor)

15:00 Re-Align, Re-invest, Re-invent 'Banking of the Future'

- Strategic re-alignment, Future-Proofing Digital Customer Journeys with Technology
- Leadership prospective on building nextGen Data & Cloud infrastructure.
- Investing in AI/ML capabilities to support data driven insights for personalized CX
- How Business & tech eco-system partnerships are key to succeed ?
- Accelerating transformation & driving standardization & automation
- Re-thinking customers engagement through digital

Senior Executive | **TBC**

Treasury Automation Leveraging Digital Capabilities

- Streamlining treasury workflow and automating manual processes, to save time and support business scale
- Why Immediate settlement and auto reconciliation solutions are so critical for businesses increasing sales via digital channels?
- Latest on domestic and cross-currency instant payments & ISO 20022 standardization

Peter Hoogvorst | Managing Director - Transaction Banking | **Credit Agricole CIB**

15:20 Effortless implementation of KYC through the power of AI

- Post COVID-19: Challenges and Opportunities in AML and ID Fraud
- Leverage AI to automate the KYC processes
- Detecting and Decrypting frauds through ML/AI
- How Digital Identity helps to identify threats early in the customer Lifecycle

Senior Executive | **TBC**

Cash Management Transformation

- How digital technologies are impacting all aspects of cash management
- Keeping up with the pace of Digital Transformation and changing customer behaviours

David Rego | Managing Director, Head Liquidity, Deposits & Escrow Solutions | **Standard Chartered**

15:40 ☕ Networking Tea (20 mins)**SESSION 4****16:00 Sponsor Demo**

This is a quick (10 mins) dedicated session for on-stage Demo & Exhibition sponsor. Duration is speech is 8 mins + 2 mins for Q&A, ideal for a product demo, and encourage delegates to come and meet them after at their Exhibition stand

Senior Executives | **TBC** (available for Sponsor Demo)

16:10 Sponsor Demo

This is a quick (10 mins) dedicated session for on-stage Demo & Exhibition sponsor. Duration is speech is 8 mins + 2 mins for Q&A, ideal for a product demo, and encourage delegates to come and meet them after at their Exhibition stand

Senior Executives | **TBC** (available for Sponsor Demo)

16:20 Beyond The Hyperbole

- Driving Automation & Digital transformation in Asset Management, Private Banking & Investment Banking
- Platform Transformation for Trading and Order Management Infrastructure

Sushil Israni | Executive Director, Trading & Order Management | **Bank of Singapore**

16:40 Data by Design & Data Platforms in Digital Transformation

- The Role of Data in Digital Transformation
- A digital data transformation - right planning, platform integration, and data strategy
- Guide to implementation for Big Data

Luis Carlos Cruz | SVP, Head of Infrastructure - BigData | **DBS**

17:00 The Road to Commercialization for DLT in Capital Markets

- Moving from Experimentation to Commercialization
- Using DLT to enhance efficiencies, reduce operating costs, and create new business models
- Automating or eliminating manual processes such as data reconciliations
- New collaborative ways of thinking for transforming markets at scale

Virish Pandit | Head Of Business Solutions- APAC | **Deutsche Bank**

17:20 Conference Chair - Closing Remarks

The Conference Chair concludes the conference by giving a quick summary of what was covered during the day and word of thanks to all sponsors and speakers and delegates and invite them for an after conf. evening drinks reception

Carolyn Chin-Parry | Digital Innovation Leader | **PwC** (conf. chairperson)

17:30 Networking Evening Drinks

The End