



2nd annual
SECURITY **SUMMIT**
TRANSFORMATION
IN FINANCIAL SERVICES
26 | MAY | 2023 | LONDON

VENUE : AMERICA SQUARE CONFERENCE CENTRE  TITLE SPONSOR

OBTAIN LATEST INSIGHTS FROM **25+** LEADING INDUSTRY EXPERTS



Thomas Barkias
 Sr. Supervisor - Cyber Resilience,
 Crypto, ICT & Operational Risk Lead
ECB



Alicja Hellak
 Group Compliance Officer/
 Compliance Reviews
COMMERZBANK



Edmund Towers
 Head of Regtech & Advanced
 Analytics
**FINANCIAL CONDUCT
 AUTHORITY**



Phale McMillan
 Head of FinCrime Risk Management
 & Deputy GCFCRO
NATWEST



Vijay Mitra
 Director Chief Risk & Controls
**NATIONWIDE BUILDING
 SOCIETY**



Howard Rawstron
 Head of Economic Crime
 Prevention Oversight
LLOYDS



Mike Haley
 Chief Executive Officer
CIFAS



Michael Grimwade
 Managing Director, Operational
 Risk
ICBC STANDARD BANK



Jason Maude
 Chief Technology Advocate
STARLING BANK



Lucy Fraser
 Policy Adviser
**ASSOCIATION OF BRITISH
 INSURERS (ABI)**



Christopher Dahr
 Head of operational risk management
FREMTIND



Evangelos Avramakis
 Lead Corporate Foresight,
 Intelligence & Development
SWISS RE



Bruno Burlon
 Lead Business Partner Technology
 | Corporate Partnerships
SWISS RE



Mark Hughes
 President Security
DXC TECHNOLOGY



Ebru Keskin
 Payments and Fraud Consultant
FINTECH



Peter May
 Global Head of Wholesale And
 Markets Fraud
HSBC (tbc)



Kirsty Kelly
 Global CISO
BEAZLEY (tbc)



Senior Executive
 TBC
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Exhibitors



Welcome

Dear Colleagues,

Contemporary financial industry is undergoing a robust digitalization. This vibrant transformation has been conditioned by the rapidly evolving business landscape in the realm. The demand for e-services in banking and finance has been considerably boosted by the vicious onslaught of the global pandemic.

All levels of financial institutions are going through an unprecedented security transformation, and as they adopt modernized IT systems, they must also transform the way they protect those systems, their networks and, most importantly, the immensely valuable data they hold. As financial institutions take on to the cloud and to artificial intelligence-driven applications, they also open up to emerging challenges and need to defend themselves against malicious adversaries and also to examine security gaps, and implement best practices.

The security transformation in Fin Services conference will feature dedicated presentations, panel discussions on these topics, including –AI, Fraud Detection & Prevention, AML Compliance, Digital Identity, Digital Transformation, Cyber Security, Open Banking API, Customer Centricity, Big Data, Cloud Transformation, Payments Modernization, Blockchain, and more.

Therefore, we are proud to announce our 2nd annual conference of “Security Transformation in Financial Services” which has evolved from one of our global series “AI in Payments and Cyber Security Risk Summit”.

Join us to hear from 25+ ‘Thought-Provoking’ speakers (primarily from regional banks, insurance & selected FinTech’s) and network live with up to 150+ qualified delegates.

We invite you to come to participate and engage at this live symposium.

A very warm welcome!

Parry Batta
Conference Director
Email: parry@kinfos.co.uk

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EVENTS



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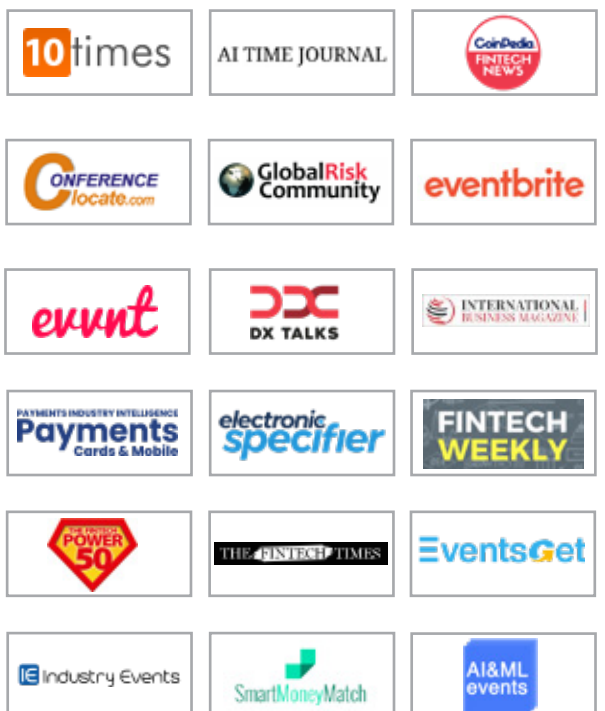


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Exhibitors



MEDIA PARTNERS



08:30 Registration & Morning Tea 

09:00 Conference Chair's Welcome Note

Ebru Keskin | Payments and Fraud Consultant | **Fintech** (Chairperson)

SESSION 1

09:05 Morning Power-Hour Panel Session

- Security Transformation in Financial Services: Current state of play
- Biggest Drivers of Security Transformation in Financial Services?
- What are the key regulatory risks that need to focus on while developing the annual Compliance Review plan?
- How to ensure that the Compliance Review plan is aligned with the broader strategic objectives of Commerzbank AG?
- What are some of the challenges faced while managing the recommendation follow-up process, and how can these be addressed?
- What are the latest trends in fraud and financial crime, and what new methods and techniques are criminals using?
- What are the challenges and opportunities presented by digital transformation in the fight against fraud?
- What reforms are needed to keep up with the changing nature of fraud and financial crime?
- How can financial institutions balance the need for efficient financial controls with the customer experience?
- What role does the (ABI) play in promoting a healthy and sustainable cyber insurance market in the UK and globally?
- How can insurers exemplify cyber resilience in themselves and actively improve the security posture of their insureds?
- How Banks can leverage customer risk assessment analytics to detect and mitigate potential FinCrime?
- What steps can be taken to continuously improve & update risk assessment models to stay ahead?
- How banks can ensure that the data they use for financial crime analytics is reliable, accurate, and up-to-date?
- How can banks leverage digital identity verification to enhance their AML efforts?

Phale McMillan | Head of FinCrime Risk Management & Deputy GCFCRO | **NatWest**Alicja Hellak | Group Compliance Officer/ Compliance Reviews | **Commerzbank**Lucy Fraser | Policy Adviser | **Association of British Insurers**Mark Hughes | President Security | **DXC Technology**Ebru Keskin | Payments and Fraud Consultant | **Fintech** (Moderator)

09:50 Audience Q&A (Conf. Broad)

10:05 Revolutionizing the Customer Experience with Security Transformation

- How are technologies like chatbots, AI, and automation changing the banking experience?
- What impact can effective RPA implementation have on the customer experience?
- What is the best possible course of action to control and monitor customer data?

Mark Hughes | President Security | **DXC Technology** (Title sponsor)

10:30 Revolutionizing Financial Regulation through Data and Technology

- Leveraging Big Data and Analytics to Drive Consumer Protection and Competition
- Building a Digital Unified Intelligence Environment for Enhanced Surveillance and Regulatory Oversight
- Innovating Regulatory Solutions through Artificial Intelligence and Machine Learning
- Fostering RegTech, FinTech, and SupTech Innovations to Drive Digital Transformation
- Empowering Data Science Capabilities for Effective Regulatory Supervision, Enforcement, and Authorizations
- Transforming Digital Skills and Professional Capabilities for the Future of Financial Regulation

Edmund Towers | Head of Regtech & Advanced Analytics | **Financial Conduct Authority**

10:50 Cyber security as a catalyst for change – Make more focused?

- Exploring cyber risks reshaping the financial industry
- Navigating the technology that is altering the cyber threat landscape
- Increasing the home office immunity against cyberattacks
- Examining the possibilities and market for cyber security
- How to secure your network and protect your sensitive data?

Senior Executive | **TBC** (Gold Sponsor)11:10 Morning Networking Break/ Pre-Arranged Meetings 

SESSION 2

11:40 Building Cyber Resilience in a Complex Threat Landscape

- Understanding the different types of cyber threats and attacks that organizations face, and how to identify and mitigate them
- Developing a comprehensive cybersecurity strategy that aligns with the organization's business objectives and risk appetite
- Leveraging cryptography and blockchain technology to protect critical information and assets
- Identifying and managing ICT and operational risks to ensure that business operations remain resilient
- Ensuring compliance with the regulatory environment for cybersecurity and risk management

Thomas Barkias | Senior Supervisor - Cyber Resilience, Crypto, ICT & Operational Risk Lead | **ECB**

12:00 Breaking the Chain: How to Fight Fraud

- What is the most pressing issue facing the UK in terms of fraud and financial crime, and how should it be addressed?
- How can financial institutions be better prepared to prevent and respond to fraud, and what educational resources or tools does CIFAS offer to support this effort?
- What do you see as the future of fraud prevention, and how is CIFAS positioning itself?

Mike Haley | Chief Executive Officer | **Cifas**

12:20 Enhancing data governance within financial crime

- Discuss the merged capabilities of fraud, cyber, AML, sanctions, and ABAC in financial crime.
- Using the information from these data tools to enhance due diligence.
- How might a centralised approach generate data mining opportunities?

Senior Executive | **TBC** (Silver Sponsor)

12:40 Reliance on external providers in the context of switching to the online delivery channel of financial products

- Digitalisation inside and out - Ensuring sustainable implementation of online financial products and services
- What to look for in assessing the risks and vulnerabilities?
- Key points for a comprehensive outsourcing analysis

Senior Executive | **TBC**

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13:00 Networking Lunch/ Pre-Arranged Meetings



SESSION 3

14:00 Afternoon Expert Panel Session

- What impact does fraud have on customers, and how can financial institutions balance risks with customer experience?
- Implementing a fraud risk management framework that is effective, efficient, and adaptive to evolving risks.
- What are the key fraud risks faced by wholesale and markets business segments, and how do you prioritize them?
- How can financial institutions effectively manage the risks associated with cybersecurity and data breaches?
- What are the best practices for building strong partnerships and collaborations across organizations to combat fraud?
- Addressing the growing threat of cyber-enabled fraud in wholesale and markets?
- Leveraging AI & ML to improve its fraud detection and prevention capabilities?
- What impact have they had on the bank's ability to detect and prevent fraud?
- Are there any new approaches that banks exploring to improve its fraud prevention capabilities?
- How can collaboration across the financial services help to prevent and combat APP fraud?
- What are the key barriers to effective collaboration, and how can they be overcome?
- How can financial services leverage automation and AI to improve security and streamline compliance processes?
- What steps can fintech companies take to ensure they are working with banks in a secure manner when it comes to legacy systems?

Mike Haley | Chief Executive Officer | Cifas
Peter May | Global Head of Wholesale And Markets Fraud | HSBC (tbc)
Vijay Mitra | Director Chief Risk & Controls | Nationwide Building Society
 Senior Executive | TBC
Ebru Keskin | Payments and Fraud Consultant | Fintech (Moderator)

14:30 Audience Q&A

14:45 Sanctions evasion – how it happens, red flags

- Virtual assets – topical post the consultation which is due to conclude late April
- Fraud – scams, open banking
- Data sharing landscape – post the Economic Crime and Corporate Transparency Bill

Howard Rawstron | Head of Economic Crime Prevention Oversight | Lloyds Banking

15:05 Securing the future of AI-driven world

- How can AI help enhance security in financial services?
- What are the key challenges in implementing AI-based security solutions in the financial sector?
- How can financial institutions balance the need for AI-driven innovation with the risks of cybersecurity threats?
- Accelerating the adaptation of AI in enterprises with use cases

Senior Executive | TBC (Keynote Sponsor)

15:20 Afternoon Networking Break/ Pre-Arranged Meeting



SESSION 4

15:50 Insurance Expert Panel Session

- How can a company monitor and assess the totality of operational risk?
- How can a young company continuously mature and improve its risk management framework, methods, and systems?
- What are some best practices for risk management that young companies should consider implementing?
- What are some of the key benefits of building strategic partnerships with big tech companies.
- What are some of the key characteristics of successful partnerships between financial services and their corporate partners.
- How can these partnerships drive Swiss Re's transition to a data and tech-driven risk knowledge company?
- How can collaboration between financial services, fintech companies, and regulatory bodies facilitate the transformation of security?
- How to comply with regulations, foster innovation and integrate new tech while maintaining interoperability in financial services?

Bruno Burlon | Lead Business Partner Technology | Corporate Partnerships | Swiss Re
Christopher Dahr | Head of operational risk management | Fremtind
Kirsty Kelly | Global CISO | Beazley (tbc)
 Senior Executive | Moderator | TBC

16:20 Product Demo

This is a quick (10 mins) dedicated session for on-stage Demo & Exhibition sponsor. Duration is speech is 8 mins + 2 mins for Q&A, ideal for a product demo, and encourage delegates to come and meet them after at their Exhibition stand.

Senior Executive | TBC (Available for Demo & Exhibition Sponsor)

16:30 Why connectivity is a game changer in the financial services industry

Connectivity has grown widespread in modern civilization and industries, covering areas such as mobility, health, residences, and industry, etc.. In the financial services business, connectivity is a major game-changer, with AI driving new value propositions and enabling new business models. Connectivity provides potential to improve customer experience, convenience, and productivity, but at what cost? Growing concerns about safety, security, and privacy must be addressed to fully appreciate the benefits of connection. Furthermore, the insurance business confronts hurdles in addressing these concerns, making it impossible to fully realize the promise of connection.....

Evangelos Avramakis | Lead Corporate Foresight, Intelligence & Development | Swiss Re

16:50 The potential impacts of digitization of Operational Risk

- The transformation of banking by digitization.
- Changes in the Operational Risk profiles of firms.
- What actions should Operational Risk managers take?

Michael Grimwade | Managing Director, Operational Risk | ICBC Standard Bank

17:10 Back to basics - Fundamentals for security transformation

- What do you need to have in place before to ensure that your security transformation will be successful?
- Looking at security first principles with an innovative eye
- How can you avoid security being the enemy of change and transformation?

Jason Maude | Chief Technology Advocate | Starling Bank

17:30 Conf Chair – Closing remarks & Word of Thanks

Ebru Keskin | Payments and Fraud Consultant | Fintech (Chairperson)

End of Conference

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Kinfos Events is a UK based company specialising in hosting high level conferences and bespoke events with a focus on the Banking and FinTech sectors. Operating since 2011 in the UK, we have built a reputation for delivering exceptional shows. In addition to our UK presence, we have expanded our operations to the UAE and India.

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