



2nd annual
SECURITY **SUMMIT**
TRANSFORMATION
IN FINANCIAL SERVICES
26 | MAY | 2023 | LONDON

VENUE : AMERICA SQUARE CONFERENCE CENTRE  TITLE SPONSOR

OBTAIN LATEST INSIGHTS FROM **20** LEADING INDUSTRY EXPERTS



Thomas Barkias
 Sr. Supervisor - Cyber Resilience,
 Crypto, ICT & Operational Risk Lead
ECB



Alicja Hellak
 Group Compliance Officer/
 Compliance Reviews
COMMERZBANK



Edmund Towers
 Head of Regtech & Advanced
 Analytics
**FINANCIAL CONDUCT
 AUTHORITY**



Kirsty Kelly
 Global CISO
BEAZLEY



Mike Haley
 Chief Executive Officer
CIFAS



Howard Rawstron
 Head of Economic Crime
 Prevention Oversight
LLOYDS



Vijay Mitra
 Director Chief Risk & Controls
**NATIONWIDE BUILDING
 SOCIETY**



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 Global Head of Wholesale And
 Markets Fraud
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Nick Waren
 FinCrime Risk Lead
NATWEST



Jason Maude
 Chief Technology Advocate
STARLING BANK



Michael Grimwade
 Managing Director, Operational
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Lucy Fraser
 Policy Adviser
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Bruno Burlon
 Lead Business Partner Technology
 | Corporate Partnerships
SWISS RE



Evangelos Avramakis
 Lead Corporate Foresight,
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Christopher Dahr
 Head of operational risk management
FREMTIND



Mark Hughes
 President Security
DXC TECHNOLOGY



Ebru Keskin
 Payments and Fraud Consultant
INDEPENDENT



Andrew Churchill
 Chair
IDAXA

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Welcome

Dear Colleagues,

Contemporary financial industry is undergoing a robust digitalization. This vibrant transformation has been conditioned by the rapidly evolving business landscape in the realm. The demand for e-services in banking and finance has been considerably boosted by the vicious onslaught of the global pandemic.

All levels of financial institutions are going through an unprecedented security transformation, and as they adopt modernized IT systems, they must also transform the way they protect those systems, their networks and, most importantly, the immensely valuable data they hold. As financial institutions take on to the cloud and to artificial intelligence-driven applications, they also open up to emerging challenges and need to defend themselves against malicious adversaries and also to examine security gaps, and implement best practices.

The security transformation in Fin Services conference will feature dedicated presentations, panel discussions on these topics, including –AI, Fraud Detection & Prevention, AML Compliance, Digital Identity, Digital Transformation, Cyber Security, Open Banking API, Customer Centricity, Big Data, Cloud Transformation, Payments Modernization, Blockchain, and more.

Therefore, we are proud to announce our 2nd annual conference of “Security Transformation in Financial Services” which has evolved from one of our global series “AI in Payments and Cyber Security Risk Summit”.

Join us to hear from 20 ‘Thought-Provoking’ speakers (primarily from regional banks, insurance & selected FinTech’s) and network live with up to 100 qualified delegates.

We invite you to come to participate and engage at this live symposium.

A very warm welcome!

Parry Batta
Conference Director
Email: parry@kinfos.co.uk

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08:30 Registration & Morning Tea 

09:00 Conference Chair's Welcome Note

Ebru Keskin | Payments and Fraud Consultant | **Independent** (Chairperson)

09:05 Ice-Breaker Session

SESSION 1

09:10 Morning Power-Hour Panel Session

- Security Transformation in Financial Services : Drivers & Status
- Main regulatory risks to consider for an annual Compliance Review plan.
- How can banks align their Compliance Review plan?
- How to tackle challenges in managing the recommendation follow-up process?
- Bridging UK Cyber Insurance Market gaps for SMEs and underserved populations.
- Mitigating systemic risks in cyber insurance.
- PRA's approach to cyber risk, and how does it compare to other regulatory bodies?
- Latest trends in fraud and fincrime, and what new methods are criminals using?
- How can DX present both challenges and opportunities in the fight against fraud?
- What reforms are needed to address the evolving nature of fincrime and fraud?
- Balancing the need for efficient financial controls with providing a positive CX.
- Can risk assessment analytics detect and prevent fincrime for customers?
- How to improve and update risk assessment models continuously?
- How can banks use digital identity verification to enhance their AML efforts?

Alicja Hellak | Group Compliance Officer/ Compliance Reviews | **Commerzbank**

Lucy Fraser | Policy Adviser | **Association of British Insurers**

Mark Hughes| President Security | **DXC Technology**

Nick Waren | FinCrime Risk Lead | **Natwest**

Ebru Keskin | Payments and Fraud Consultant | **Independent** (Moderator)

09:55 Audience Q&A

10:10 Revolutionizing the Customer Experience with Security Transformation

- How are technologies like chatbots, AI changing the banking experience?
- What impact can effective RPA implementation have on the customer experience?
- What is the best possible course of action to control and monitor customer data?

Mark Hughes| President Security | **DXC Technology** (Title sponsor)

10:35 Revolutionizing Financial Regulation through Data and Technology

- Leveraging Big Data and Analytics to Drive Consumer Protection and Competition
- Building a Digital Unified Intelligence Environment for Enhanced Surveillance
- Innovating Regulatory Solutions through AI & ML
- Fostering RegTech, FinTech, and SupTech Innovations to Drive DX
- Empowering Data Science Capabilities for Effective Regulatory Supervision
- Professional Capabilities for the Future of Financial Regulation

Edmund Towers | Head of Regtech & Adv. Analytics | **Financial Conduct Authority**

10:55 Building Cyber Resilience in a Complex Threat Landscape

- Understanding the different types of cyber threats and attacks
- Developing a comprehensive cybersecurity strategy
- Leveraging cryptography and blockchain technology
- Identifying and managing ICT and operational risks
- Ensuring compliance with the regulatory environment for cybersecurity

Thomas Barkias | Sr. Supervisor - Cyber Resilience, Crypto, ICT & OR Lead | **ECB**

11:15 Morning Networking Break/ Pre-Arranged Meetings 

SESSION 2

11:40 Breaking the Chain: How to Fight Fraud

- Most pressing issue facing the UK in terms of fraud and financial crime.
- How should it be addressed?
- How can financial institutions be better prepared to prevent and respond to fraud
- What educational resources or tools does CIFAS offer to support this effort?
- What do you see as the future of fraud prevention, how is CIFAS positioning itself?

Mike Haley | Chief Executive Officer | **Cifas**

12:00 Back to basics - Fundamentals for security transformation

- What's needed to ensure a successful security transformation?
- Looking at security first principles with an innovative eye
- How can you avoid security being the enemy of change and transformation?

Jason Maude | Chief Technology Advocate | **Starling Bank**

12:20 Why connectivity is a game changer in the financial services industry

Connectivity has grown widespread in modern civilization and industries, covering areas such as mobility, health, residences, and industry, etc.. In the financial services business, connectivity is a major game-changer, with AI driving new value propositions and enabling new business models. Connectivity provides potential to improve customer experience, convenience, and productivity, but at what cost? Growing concerns about safety, security, and privacy must be addressed to fully appreciate the benefits of connection.....

Evangelos Avramakis | Lead Corporate Foresight, Intelligence & Devel. | **Swiss Re**

12:40 'Dare to Share': The Changing Face of Data Sharing in the UK

- The coalition of the willing
- It's all in the approach and planning
- Proposed legislation – Economic Crime & Data Protection
- How would this work in practice?

Howard Rawstron | Head of Economic Crime Prevention Oversight | **Lloyds**

13:00 Networking Lunch/ Pre-Arranged Meetings 

SESSION 3

14:00 Afternoon Expert Panel Session

- Fraud's impact on customers and balancing risk with CX in financial institutions
- Effective fraud risk management framework implementation
- Building an Effective Risk & Controls Framework for Digital Banking
- Prioritizing fraud risks in wholesale and markets business segments
- Managing cybersecurity and data breach risks in financial institutions
- Best practices for combating fraud through partnerships and collaborations
- Addressing cyber-enabled fraud in wholesale and markets
- New approaches to improve fraud prevention capabilities in banks
- Collaborative prevention and combat of APP fraud in financial services
- Overcoming barriers to effective collaboration in preventing fraud
- Leveraging automation and AI for security and compliance in financial services
- Ensuring securing collaboration between fintechs & legacy banks

Mike Haley | Chief Executive Officer | **Cifas**

Vijay Mitra | Director Chief Risk & Controls | **Nationwide Building Society**

Howard Rawstron | Head of Economic Crime Prevention Oversight | **Lloyds**

Peter May | Global Head of Wholesale And Markets Fraud | **HSBC**

Ebru Keskin | Payments and Fraud Consultant | **Independent** (Moderator)

14:30 Audience Q&A

14:45 The potential impacts of digitization of Operational Risk

- The transformation of banking by digitization.
- Changes in the Operational Risk profiles of firms.
- What actions should Operational Risk managers take?

Michael Grimwade | Managing Director, Operational Risk | **ICBC Standard Bank**

15:05 Innovative Fintech Demo & Award

Here selected 5 FinTechs would be demonstrating their innovative products/ services on stage for 5 minutes and the judges, and audience will select the top most innovative FinTech

Senior Executive | **TBC**

15:35 Afternoon Networking Break/ Pre-Arranged Meetings 

SESSION 4

16:00 Closing Expert Panel Session

- Can collaboration and teamwork enhance a company's risk management?
- How can a company foster a security culture as a team effort?
- Monitoring and assessing operational risk aid a young company's growth.
- Cultural change in transforming a business towards a data-driven approach?
- How can ecosystem partnerships enhance efficiency for (re)insurance firms?
- Building an inclusive and diverse culture in cybersecurity and digital risk?
- Strategies to protect against emerging cyber threats and vulnerabilities?
- Leveraging third-party risk intelligence for stronger cybersecurity?

Kirsty Kelly | Global CISO | **Beazley**

Christopher Dahr | Head of operational risk management | **Fremtind**

Bruno Burlon | Lead Business Partner Technology | Corp. Partnerships. | **Swiss Re**

Andrew Churchill | Chair | **IDAXA**

Neil Smith | CEO & Founder | **HDX Global** (Moderator)

16:30 Audience Q&A

16:40 Conf Chair – Closing remarks & Word of Thanks

Ebru Keskin | Payments and Fraud Consultant | **Independent** (Chairperson)

16:45 The End

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