



2nd edition

DIGITAL TRANSFORMATION IN BANKING & INSURANCE

SUMMIT

22 | MAY | 2024 | LONDON

OBTAIN LATEST INSIGHTS FROM **25** LEADING INDUSTRY EXPERTS



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Chief Operating Officer



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Senior Solution Architect



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Group Head of Embedded Banking



Paul Dongha
Group Head of Data and AI Ethics



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Financial Crime Compliance Director



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Group Compliance Officer/ Compliance Reviews



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Ana-Maria Vasile
Chief Compliance Officer



Declan Burke
Head of Cyber Security & Operational Resilience (CISO)



Senior Executive
TBC



Senior Executive
TBC



Senior Executive
TBC



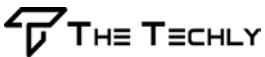
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Welcome

Dear Colleagues,

Welcome to the Digital Transformation in Banking & Insurance Global Summit, a premier conference series uniting industry leaders, financial institutions, insurance innovators, and pioneering FinTechs from diverse regions worldwide.

This global series extends its reach across continents, spanning Europe, America, Africa, APAC, and the Middle East. The DXB summit serves as a collaborative platform, inviting participants to explore the forefront of emerging technologies such as AI, Automation, Machine Learning, RPA, Generative AI, Cloud & Data Transformation, Payments Transformation, Fraud & Cyber Security, CBDCs, Digital Assets, Web3, and the intricate nuances of Insurance Ecosystems. Throughout the event, expect showcases of success stories, case studies, and explorations of innovative approaches reshaping the banking and insurance industry.


Across these diverse regions, the evolution of Banking & Insurance takes on unique trajectories. Each region embraces technological shifts uniquely, shaping its financial landscape. From Europe's regulatory innovation to Africa's mobile-driven finance, America's tech-infused banking, APAC's rapid advancements, to the Middle East's emphasis on Fintech collaborations.

Each dedicated regional show will dive into discussions, providing tangible insights to empower your journey towards successful digital transformation. Welcome to our expansive showcase.

With warm regards,

Parry Batta
Conference Director
Email: parry@kinfos.co.uk



 08:30 Registration & Morning Networking

09:00 Conference Chair's Welcome Remarks

Senior Executive | **TBC** (Conf. Chair)

09:05 Lightning-Fast 5-Minute Ice-Breaker Blitz!

SESSION 1

09:10 Power Hour Panel: Setting the pace for Digital Transformation in Banking and Insurance

- What is the current landscape Digital & Security Transformation in Banking
- Mainframe Modernization: Unlocking Legacy Systems' Potential
- Strategies for migrating legacy applications to modern platforms.
- Leveraging cloud-native technologies for mainframe modernization.
- Case studies and best practices for successful modernization projects.
- Overcoming challenges and mitigating risks in mainframe modernization.
- Future-proofing your IT infrastructure through modernization initiatives.
- Cloud Acceleration: Maximizing Business Agility and Innovation
- Transitioning from on-premises to cloud infrastructure: key considerations.
- Harnessing the power of hybrid and multi-cloud environments.
- Implementing cloud-native development practices for faster innovation.
- Optimizing cost and performance in the cloud.
- Ensuring security and compliance in a cloud-first approach.
- What role does AI play in improving customer authentication and online Banking security?
- How are we improving cybersecurity to protect our online assets in the digital world?
- How do we ensure our online assets are secure in today's digital world?
- Upskilling Tech Teams: Building a Future-Ready Workforce
- Identifying essential skills for the digital age: cloud, AI, data analytics, etc.
- Creating a culture of continuous learning and professional development.
- Leveraging training and certification programs to upskill your team.
- Encouraging collaboration and knowledge sharing within tech teams.
- Measuring the impact of upskilling initiatives on team performance and innovation.
- Future Trends in IT: Preparing Your Organization for Tomorrow's Challenges

4 Senior Executives | TBC

1 Senior Executive - (Panel Sponsor) | TBC

Senior Executive (Moderator)

10:10 Harnessing Gen AI's Transformational Power in Banking

- How can Gen AI revolutionize product development and innovation in banking?
- Building adaptive capabilities empower banks to craft tailored financial services?
- Revolutionizing product development and innovation in banking.
- Adapting capabilities for tailored financial services.
- Reshaping customer experiences.
- Addressing compliance challenges.

Senior Executive | TBC (Available for Title Sponsor)

10:35 Elevating Experiences: Unleashing the potential of Fintech beyond traditional banking


- Customer-centric innovation - Addressing customer pain points/needs as the foundational approach to shape new products and services.
- Seamless integration into daily life – harnessing existing technologies to integrate banking and financial services into customers' day-to-day activities
- Cross-sector collaboration – incorporating cutting-edge solutions
- Ensuring compliance with the newly introduced FCA guidance whilst delivering value-driven solutions.

Ronelle Arbib | Chief Operating Officer | Recognise Bank

11:00 Enhancing Security: The Impact of Digital Identity Solutions on Finance Sector

- Identity Revolution: How are digital IDs transforming security in London's finance?
- Biometric Boom: Are biometrics reshaping authentication in finance?
- How do digital IDs combat identity theft in London?
- Are digital IDs streamlining customer sign-ups in finance?
- Next-Gen IDs: What's on the horizon for finance identity tech?

Senior Executive | TBC (Available for Gold Sponsor)

 11:20 Morning Networking Break/ Pre-Arranged Meetings (25 minutes)

SESSION 2

11:45 A Holistic Journey Through Digital Transformation

Coming soon...

Tanja Imamovic | Digital Transformation & Technology Strategist | [Raiffeisen Bank](#)

12:05 Evolution of Open Banking: Balancing Collaboration and Competition

- Open Banking Impact: Pioneering Trends Shaping the Global Financial Ecosystem.
- Collaboration Between Fintechs and Traditional Institutions in Open Banking Initiatives
- Strategies for Privacy and Cybersecurity in the Open Banking Sphere.
- Compliance and Progress: Approach to Balancing Regulatory Requirements with Open Banking Innovation.

Senior Executive | **TBC**

12:25 Panel 2 – Payments Transformation, AI in Payments & AML

- Seamless Transactions: The Role of Technology in Payments Transformation
- The Rise of Instant Payments: Transforming the Speed of Transactions
- How is AI changing payment systems and improving AML efforts?
- What trends are emerging in AI-based payment processing and AML strategies?
- How do banks use AI to improve payment security and AML compliance?
- What role does AI play in fraud detection and prevention?
- How is AI influencing risk assessment in payments and AML?
- What challenges do banks face in implementing AI for payments and AML, and how do they overcome them?
- How can AI ensure transparency and accountability in payment systems and AML?
- How do regulators view AI integration in payments and AML, and what regulations are being developed?
- How can AI enhance financial inclusion and address AML risks?
- How are AI algorithms trained to detect suspicious activities in transactions?
- What ethical concerns arise from AI use in payments and AML, and how are they addressed?
- How do AI solutions affect customer experience in banking and insurance?
- What investments are made in AI research to improve payment processing and AML?
- How can banks collaborate with AI providers for custom solutions?
- What measures protect consumer privacy in AI-driven payments?
- How does predictive analytics help detect AML risks early?
- What are the implications of real-time AI monitoring for fraud detection?
- How do AI solutions meet digital consumer needs while reducing money laundering risks?
- What can be learned from successful AI implementations in payments and AML?
- How does AI integration support broader innovation in finance?

Paul Sweeney | SVP Solution Architect | [Starling Bank](#)

Paul Staples | Group Head of Embedded Banking | [Clear Bank](#)

Vahid Saiyad | Ghana International Bank | [Deputy Head of Payments Department](#)

1 Senior Executive | **TBC**

1 Senior Executive - (Panel Sponsor) | **TBC**

Senior Executive (Moderator)

13:05 Networking Lunch/ Pre-Arranged Meetings (45 mins)

SESSION 3

13:50 Track 2- Security Transformation in Finance, Panel 3

- Current Security Landscape in the BFSI Sector
- Recent Shifts in Security Trends (12-18 Months)
- Evolving Threats, Tech Advancements, and Regulatory Demands
- Emerging Cybersecurity Governance Trends in UK Finance
- Impact of Digital Identity Solutions on Finance Security
- Transformative Technologies Against Cyber Threats:
 - AI, ML, Data Analytics in Finance Security
 - Gen AI's Role in Fighting Cyber Fraud, AML, Identify Theft
- Strengthening Cybersecurity, Data Protection, Risk Management
- Adapting to Emerging Cyber Threats in Finance
- Mitigating Insider Threats Amidst Digital Transformation
- Implementing Effective Security Transformation Challenges
- Geopolitical Factors' Impact on Security
- Utilizing Tech and Understanding Human Behavior
- Regulatory Compliance Driving Security Transformation
- Balancing Innovation with Security Requirements
- Role of Data Protection and Privacy Regulations

Alicja Hellak | Group Compliance Officer/ Compliance Reviews | [Commerzbank](#)

Peter May | Global Head of Wholesale and Markets Fraud | [HSBC \(TBC\)](#)

Meredith Beeston | Financial Crime Compliance Director | [ClearBank](#)

Chundi Himakiran Kumar | VP Cybersecurity Op. | [JPMorgan Chase \(TBC\)](#)

1 Senior Executive - (Panel Sponsor) | **TBC**

Senior Executive (Moderator)

14:35 Enhancing Customer Experience with Generative AI and Smart Automation

Coming soon...

Paul Dongha | Group Head of Data and AI Ethics | [Lloyds Banking](#)

14:55 RegTech: Redefining Anti-Money Laundering Compliance

- Need for Automating Regulatory Processes, Monitor Compliance Requirements, and Managing Risks associated with regulatory changes.
- How FI's can navigate the complex regulatory landscapes with Tech
- How best RegTech can help tap into digital transformation?
- Benefits of Enhanced transparency, and improved governance
- Harnessing AI & Cloud for Regulatory Reporting
- Role of RegTechs in uncovering and combating intricate money laundering schemes

Senior Executive | **TBC**

15:15 Keynote Speaking by Crown Agents Bank

Coming soon...

Ibukun Emmanuel | Senior Cyber & IT Risk Mgmt. VP | [Crown Agents Bank](#)

15:35 Afternoon Networking/tea Break (25 minutes)

SESSION 4

15:55 Keynote Speaking by CEC Bank

Coming soon...

Ana-Maria Vasile | Chief Compliance Officer | [CEC Bank](#)

16:15 Available for Keynote Sponsor

16:35 Panel 4 – Security Transformation: A New Era for Insurance

- Safeguarding against cyber threats in the UK insurance landscape.
- Innovations in detecting and preventing insurance fraud.
- Navigating regulatory minefields in insurance security.
- Managing risks from external partnerships.
- Balancing innovation and security in InsurTech evolution.
- What impact does AI have on underwriting, claims processing, and security across industries?
- How does open banking impact insurance models, especially regarding data sharing and collaboration?
- How do blockchain and smart contracts redefine trust in the insurance sector
- What roles do insurtech disruptors play in shaping collaboration and competition?
- How are insurtech digital solutions changing traditional insurance practices?
- How does the integration of digital health and telemedicine services shape the future of health insurance?
- How are digital ethics and data privacy concerns addressed to build customer trust in insurance services?

Kirsty Kelly | Chief Information Security Officer | [Beazley](#)

2 Senior Executives | **TBC**

Senior Executive | **TBC (Panel Sponsor)**

Senior Executive | **TBC (Moderator)**

17:05 Nurturing a Resilient Workforce and Culture

Coming soon...

Declan Burke | Head of Cyber Security and Operational Resilience (CISO) | [NorthStandard Insurance \(tbc\)](#)

17:25 Unveiling Fin Crime: Navigating the Shadows of Financial Security

- Dark Web Risks: Understanding Financial Crimes in the Underworld.
- Cryptocurrency Challenges: Investigating Financial Crimes in the Crypto Space.
- Ransomware Defense: Strategies to Protect Financial Institutions.
- Regulatory Compliance: Balancing Innovation with Financial Security.
- Money Laundering 2.0: Are Traditional Safeguards Still Effective?

Senior Executive | **TBC**

17:45 AI Apocalypse: The Duel Between Artificial Intelligence and Cyber Threats

- AI Apocalypse: The Duel Between AI and Cyber Threats in Banking and Insurance
- Rise of the Machines: Can AI Save the Financial Sector from Cyber Catastrophes?
- Digital guardians or Trojan horses?
- The Double-Edged Sword of AI in Banking and Insurance Security.
- Ethical Dilemmas in AI Defence: Balancing Innovation with Cybersecurity in Banking and Insurance.

Senior Executive | **TBC**

18:05 Conference Chair's Closing Remarks

Senior Executive | **TBC (Conf. Chair)**

18:10 The End !